

Quality Policy

Brightgreen Plastics Limited recycles a wide range of post consumer and commercial plastics, resulting in highly specified recycled compounds and cost effective products which are supplied to global markets. The Company has developed its expertise since its establishment and its aim is to achieve a high standard of Quality, product and service to its customers.

It is the policy of Brightgreen Plastics Limited to provide the customer with goods and services to the agreed requirement in accordance with the specification and price whilst striving to continually improve the overall customer experience.

All Company employees are responsible for Quality Control (Product & Service) through adherence to the Quality Management System which is in accordance with ISO 9001:2015

It is the aim of Brightgreen Plastic Limited to enhance customer satisfaction through the effective application of the Quality management system and to apply the process of continuous improvement across all departments within the business.

The senior Management Team will define goals and objectives that will be utilized to measure the suitability and effectiveness of the Quality Management System. These goals and objectives will be tracked and formally evaluated during the Management Reviews as a basis for continuous improvement.

The organisation shall strive for excellence in achieving:

- Improved customer satisfaction
- Increased revenue and profitability
- Improved and consistent product Quality
- Employee satisfaction
- Improved supplier performance
- Improved processes
- Operational efficiency by way of reducing process wastes

The Quality Management system shall be used in compliance with all relevant regulatory and legislative requirements.

Every staff member has the responsibility to ensure that the intentions of this policy statement are understood, applied and maintained within their own activity area.

This policy will be reviewed periodically to ensure it remains effective.

Signed:



Steve Spencer,
Site Manager

Date: 17/2/2021